

Media Release



Carers Australia is the national peak body for carers. Our vision is an Australia that values and supports the contribution that carers make both to the people they care for and to the community as a whole.

14 December 2015

A National Carer Gateway for Australia's 2.7 million family and friend carers

Today's launch of the Federal Government's Carer Gateway will help to further raise awareness of who is a carer and the supports available to assist them in their caring role.

The Gateway comprises a website, interactive service finder and a national telephone service.

"A substantial number of unpaid carers in Australia don't identify as such", said Ara Cresswell, CEO of Carers Australia.

"Even if they do identify, the service and support landscape for carers can be very difficult to navigate.

"The Gateway will provide an initial point of contact for carers and put them in touch with invaluable services currently provided by a range of carer specialist organisations across Australia, including those provided by Carers Australia and the Network of Carers Associations", said Ms Cresswell.

"We look forward to continuing to work with Government in its next step towards improving carer supports – the development of an integrated service landscape to provide wrap around, individualised supports to address a range of carer needs."

For more information about the Carer Gateway, visit www.carergateway.gov.au

For media enquiries please contact Kathleen Caller on (02) 6122 9917 or 0408 956 578.