



# What's Changing for Carers in South Australia?



How carers interact with and access the following systems:

- Aged care
- Disability
- Mental Health
- Health

Lastly

- Services for themselves

# What's Changing For Service Providers?



## Environment in which they are operating:

- Funding loss
- Value of carers being questioned by senior bureaucrats
- Support for carers being dissolved at many levels
- Newly designed system for carers to reframe the sector

# The Carer Support Network



## Who is the Network



# What does the Network do?



- Core business is supporting carers
- Provides a mixture of services to carers from one-on-one support to counselling and everything in between
- Collectively, services cover all of South Australia
- Members geographically funded areas overlap

# How does the Network Operate?



## All follow the Carer Support Model

- Carers are engaged as partners at all levels of the organisations from Board level to service delivery
- Written into the Constitution as a requirement

# Operating in a Competitive Environment



As things have become more challenging, the Network has worked more collaboratively

- Joint programs involving digital literacy, early onset dementia, joint training days, filling gaps in service
- CRM's
- Statewide survey for carers
- Advocacy to government for a joint funding model- State and Federal

# References



- Carer Support Network SA response to Draft Service Concept for an Integrated Carer Support Service
- Carers Australia – Response to Integrated Carer Support Design Concept Discussion Paper
- Information, Linkages and Capacity Building Commissioning Framework available online [here:](https://www.ndis.gov.au/html/sites/default/files/ILC-draft-Policy-Framework.pdf) <https://www.ndis.gov.au/html/sites/default/files/ILC-draft-Policy-Framework.pdf>
- Carer Support Model presentation at the Carers Conference in Leeds in 2010.



Questions?



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